



Wasatch Adaptive Sports
Snowbird Resort- Creekside Lodge
8880 Gad Valley Road, Snowbird, UT 84092
Office: 801.933.2188
info@wasatchadaptivesports.org

Winter Season 2018 Policies and Procedures

All students, parents and guardians are responsible for reading and understanding the following policies and procedures.

We've moved! Our offices are now located at the Creekside Lodge at Snowbird Resort, entry 1 from the main road (not entry 2). Lessons will meet on level 2 inside the building.

About Wasatch Adaptive Sports (WAS)

Wasatch Adaptive Sports believes in creating independence in recreation. Founded in 1977, WAS is a 501(c)(3) nonprofit providing recreational, educational and social programs to individuals with adaptive needs and their families. Our instructors are certified, paid professionals dedicated to helping our students achieve their goals in recreation. We offer eleven unique programs throughout the year that pair student goals with our teaching progression. Our organization is funded by the generous support of donors who believe in our mission. For more information on how to support Wasatch Adaptive Sports, visit the donate page at wasatchadaptivesports.org.

Registration and Forms

Begin by submitting the Student Registration Form on our website by clicking the "Register for a Program" button on the homepage at wasatchadaptivesports.org. Within 48 hours of submitting the registration form, a WAS representative will contact you via email to complete the final stages of paperwork.

Registration information and all paperwork must be submitted before the first lesson is scheduled. Intake Forms will be renewed each year. A new Waiver must be submitted at the start of summer and winter seasons each year. You are required to inform the Program Manager of any changes in your health and/or information on your Intake Form prior to any lesson. WAS reserves the right to request a physician's release prior to any lesson in order to ensure safe participation in WAS programs. If note is requested and not received, the lesson will be postponed until the release is received.

The information provided on the Intake Form enables us to best serve our students. Contact us if you would like any assistance filling out the form or would like to discuss any of the questions asked.

Scheduling

- First lesson: a WAS representative will contact you following the submission of your registration information on our website.
- Subsequent lessons: Contact the Program Manager at 801.574.0659 or email eileen@wasatchadaptivesports.org to schedule. It is recommended to schedule lessons at least two weeks in advance. WAS staff will work to accommodate last minute lessons but cannot guarantee availability.
- Lesson Confirmation: Students are encouraged to contact WAS within 48 hours to confirm the lesson. A WAS representative will also call 24-hours in advance of each lesson to verify if we have not heard from you.
 - If confirmation of attendance is not made by 4 p.m. the day prior to the scheduled lesson, the lesson will be considered canceled and WAS will fill the spot.
 - If the student is late, the lesson will still end at the scheduled time.
- Canceling or Rescheduling a Lesson: The student or parent/guardian is required to contact the Program Manager to reschedule or cancel a lesson **a minimum of 48 hours in advance** of scheduled lesson. A \$10 fee will apply for lessons cancelled within 48 hours or for no-shows.

What to Expect

Accessible parking is located near the Creekside building. Your instructor will meet you inside the building to review your goals and perform an individualized assessment for equipment needs prior to heading outside. Upon being fit for equipment, you and the instructor will head down the elevator in the building to the first floor (restrooms located here). An outdoor accessible lift provides snow access from the Creekside patio. Family, friends and caregivers are welcome to stay inside the building where food, drink and seating is available. Once on the snow, your instructor will begin the lesson by selecting the appropriate terrain based upon skill level accessed by chairlift or conveyor. The lesson will conclude where it began. Any medication or restroom needs are the responsibility of the student or their caregiver.

Lessons

All lessons last two hours. Pick-up and drop-off location is at Snowbird Creekside Lodge (level 2) unless otherwise communicated by the Program Manager.

- Lessons are offered Tuesday through Saturday
 1. 10:00 a.m. - 12:00 p.m.
 2. 1:00 - 3:00 p.m.
- Sunday and Monday lessons are available at full cost for local and out-of-state students. Based on instructor availability. Must be scheduled two weeks in advance.
- Full-day lessons are available when booked in advance and as availability allows.
 - Maximum of four hours from 10:00 a.m. - noon and 1:00- 3:00 p.m. Lunch is not provided. Parents must pick up children for the lunch hour.

Parents, guardians and caretakers of minors must stay on the premises for the duration of the lesson. Come dressed in season-appropriate apparel. WAS has winter apparel available to borrow if needed.

Cost

Scholarship-based and full-cost lessons include equipment (rental and/or adaptive equipment and helmet), lift ticket (for the duration of lesson) and instruction.

Scholarship Assistance- Wasatch Adaptive Sports offers scholarships to students based on financial need. The Scholarship Application (located in the Intake Form) must be filled out in its entirety a minimum of 72 hours prior to lesson to be considered for approval. We will inform you of your scholarship status by email. Scholarship applications must be renewed each year.

- If approved for a scholarship, the student will receive up to 5 winter lessons funded by donor support (no charge).
- After the student has completed the number of scholarship-based lessons as indicated above, the student may reapply for additional scholarship assistance by submitting a Supplemental Scholarship Form provided by the Program Manager.
- The Intake Form asks what, if any, funds a student applying for a scholarship can contribute toward each lesson. This is not meant to create any financial hardship and may be left blank.

Tuition- for students who do not apply or do not qualify for scholarship assistance. Payment must be remitted prior to the start of the lesson. Refunds are only given for a lesson canceled 48 hours or more prior to the start of the lesson. No discounts or refunds will be given for personal equipment or previously purchased lift tickets/ rentals.

- *Utah Residents (must show proof of residence)* - \$35 per two-hour lesson
- *Out-of-State Students-* \$100 per two-hour lesson

Lift Tickets

Lift tickets provided for a lesson are only good for the duration of the lesson. Wasatch Adaptive Sports does not offer discounted lift tickets of any kind to individuals or groups not participating in lessons. If the student wishes to continue to ski for the remainder of the day, a ticket must be purchased through the resort.

Safety

Wasatch Adaptive Sports prioritizes and promotes safety in all aspects of the organization.

Seven Points to the Responsibility Code

1. Always stay in control, and be able to stop or avoid other people or objects.
2. People ahead of you have the right of way. It is your responsibility to avoid them.
3. You must not stop where you obstruct a trail, or are not visible from above.
4. Whenever starting downhill or merging into a trail, look uphill and yield to others.
5. Always use devices to help prevent runaway equipment.
6. Observe all posted signs and warnings. Keep off closed trails and out of closed areas.
7. Prior to using any lift, you must have the knowledge and ability to load, ride and unload safely.

KNOW THE CODE: IT'S YOUR RESPONSIBILITY. (National Ski Area Association)

Equipment

Due to manufacture safety standards, adaptive equipment has weight limits.

Compliance

Parents, guardians, students or staff members of participating groups are responsible for the students(s) behavior at all times. Wasatch Adaptive Sports has the right to end a lesson should any unsafe, inappropriate, noncompliant or questionable behavior occur.

Weather

WAS will cancel lessons based on forecasted weather including significant snowfall/rain, high winds, cold temperatures, dangerous road conditions and other variables as deemed unsafe by WAS staff at any time.

- Pre-determined cancelations will be made by 5 p.m. the day before the scheduled lesson. It is possible a cancelation may occur the day of the lesson due to unforeseen changes in weather or conditions.
- WAS will do our best to accommodate destination guests if weather conditions exists for the duration of their stay at Snowbird.

Transportation/ Road Conditions/ Parking

UTA Ski Buses are accessible and have a regular schedule up Little Cottonwood Canyon. With stops throughout the valley and at the mouth of Little Cottonwood Canyon, we encourage all students and their families to make use of this service. The bus stop is located outside our office at Creekside Lodge. For schedules and times, visit <https://www.rideuta.com/Rider-Info/UTA-Ski-Service>.

Road restrictions or closures due to weather are possible and can result in heavy traffic up and down the canyon. Saturdays and Sundays are busy days at the ski resorts and parking may be limited. Please plan accordingly to arrive for your lesson on time. Accessible parking is located outside the WAS offices.

Rental Program

Our rental program provides access to adaptive equipment essential to achieving independence in recreation. Please ask a member of the WAS staff for more information.

Student Feedback

We want to hear your thoughts! WAS will send out surveys to collect your feedback and you are encouraged to participate. Please contact us at 801.933.2188 or info@wasatchadaptivesports.org if you have any questions. We look forward to seeing you on the mountain!

Notice of Nondiscrimination Policy to Students

Wasatch Adaptive Sports does not discriminate on the basis of race, color, national and ethnic origin in administration of its educational policies, admission policies, scholarship and athletic and other administered programs.